

# Medical Investigations Symposium

## October 14 - 16, 2025



### Monday, October 13

12:00 – 2:00 PM

#### **Virtual Networking Event**

Join our new virtual Networking Event. This optional event provides an opportunity to meet and make connections with other Symposium participants.

### Tuesday, October 14

9:30 – 9:40 AM

#### **Opening Session**

9:40 – 10:30 AM

#### **Panel Discussion – Talk about Medical Fraud in 2025**

*Wendy Fox, USAA*

*Derek Maki, Liberty Mutual Insurance*

*Jennifer Humphrey, Farmers Insurance*

*Eric Eichenberg, NICB*

10:30 – 10:45 AM

Break

10:45 – 11:35 AM

#### **Money Laundering Case Study**

*Christine Hoffman, National Assoc. of Attorneys General*

*William Frederick, NJ Division of Criminal Justice*

11:35 – 12:20 PM

#### **Lunch and Learn – NICB Foreign Ops & Medical Claim Investigations**

*Sara Hermosillo, NICB*

12:20 – 1:10 PM

#### **Big Rig Fraud: The Perils of Staged Collisions**

*Greg Rudell, NICB*

1:10 – 1:25 PM

Break

1:25 – 2:15 PM

#### **Dark Side of BI**

*Lee Befeler, Sullivan and Graber*

2:15 – 2:30 PM

Break

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2:30 – 3:20 PM **Panel Discussion – Provider Fraud and Trends**  
*Terri DiGiorgio, NICB*  
*Nicholas Hamm, NJ PLIGA*  
*Danielle Johns, NJM Insurance Group*  
*Matt Sciabica, NICB*

3:20 – 3:30 PM **Closing Session**

### Wednesday, October 15

9:30 – 9:40 AM **Opening Session**

9:40 – 10:30 AM **Medical Billing Pitfalls**  
*Billie Wallace, NICB*

10:30 – 10:45 AM **Break**

10:45 – 11:35 AM **Panel Discussion – Evolution of Telehealth Fraud**  
*Janine Phair, CNA*  
*Eddie Hernandez, NICB*  
*Jayme Harrington, NICB*

11:35 – 12:20 PM **Lunch and Learn – NICTA & Online Courses for Learning**  
*Kelly Gabriel, NICB*  
*Tara Luciano, NICB*

12:20 – 1:10 PM **Urinalysis Fraud**  
*Janine Phair, CNA*  
*Luanne Schuler, Zurich North America*

1:10 – 1:25 PM **Break**

1:25 – 2:15 PM **Real or Fake? Fabricated & Forged Documents in BI Claims**  
*Gary Clyman, NICB*

2:15 – 2:30 PM **Break**

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2:30 – 3:20 PM **Facilitated Live Discussion: Staged/Caused Collisions & Medical Fraud**  
*Richard Muller, NICB*  
*Tom McCourt, NICB*

3:20 – 3:30 PM **Closing Session**

### Thursday, October 16

9:30 – 9:40 AM **Opening Session**

9:40 – 10:30 AM **Panel Discussion – Success Through Collaboration & Partnership**  
*Dan Abbott, NICB*  
*Jay Bobrowsky, SCIF*  
*Michelle Rafeld, CAIF*  
*Jim Berry, NICB*

10:30 – 10:45 AM **Break**

10:45 – 11:35 AM **Shallow Fakes and Ways to Detect Them**  
*Rich McKeon, Lemieux & Associates*  
*Joe Stephenson, Lemieux & Associates*

11:35 – 12:20 PM **Lunch and Learn – Medical Intel and Analytics**  
*Christina Florian, NICB*  
*Deanna Terry, NICB*

12:20 – 1:10 PM **Cross Team Collaboration**  
*Diane Eiten, Nationwide*  
*Beth O'Connor, State Farm*  
*Jayme Harrington, NICB*

1:10 – 1:25 PM **Break**

1:25 – 2:15 PM **Ancillary Services**  
*Doreen Sanchez, NICB*  
*Richard Duffy, The Hartford*  
*Brian Biggs, ICW*  
*Chryseis Starros, San Diego County DA (Cty.)*

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2:15 – 2:30 PM

Break

2:30 – 3:20 PM

**Embellished or Staged – How Investigations Can Detect Fraud**  
*Liz Pia, W3 Intelligence Research Group*

3:20 – 3:30 PM

**Closing Session**