

Fraud Investigations Academy

March 18 – 20, 2025



Day 1: Foundations of Fraud

9:30 – 9:40 AM	Opening Session
9:40 – 10:30 AM	Role of SIU <i>Brian Bilderback, Erie Insurance</i>
10:30 – 10:45 AM	Break
10:45 – 11:35 AM	Putting a Case Together – Case Review <i>Jeff Remus, UT DOI</i>
11:35 – 12:20 PM	Lunch & Learn – NICTA Overview <i>Tara Luciano, NICB</i>
12:20 – 1:10 PM	Safety for Private Sector Field Employees <i>Steve Bodge, Nationwide</i>
1:10 – 1:25 PM	Break
1:25 – 2:15 PM	How to Put in a Questionable Claim in ISO <i>Gus Hitz, NICB</i> <i>Amy Phelps, NICB</i> <i>Deanna Terry, NICB</i>
2:15 – 2:30 PM	Break
2:30 – 3:20 PM	Interviewing Techniques <i>George Ripley, Donegal Insurance</i>
3:20 – 3:30 PM	Closing Session

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Day 2: Vehicle Fraud & Crime

9:30 – 9:40 AM	Opening Session
9:40 – 10:30 AM	TNC-Rideshare Fraud Panel <i>Stephanie Mink, Liberty Mutual</i> <i>Scott Lilliston, NICB</i>
10:30 – 10:45 AM	Break
10:45 – 11:35 AM	The Fast & Furious Word of Auto Finance Fraud 2.0 <i>Kelly Duran, Ally</i>
11:35 – 12:20 PM	Lunch & Learn – Vehicle Reacquisition <i>Sara Hermsillo, NICB</i>
12:20 – 1:10 PM	Vehicle Arson <i>Jim Hammonds, GEICO</i>
1:10 – 1:25 PM	Break
1:25 – 2:15 PM	Introduction to Vehicle Crimes <i>Chad Brown, NICB</i>
2:15 – 2:30 PM	Break
2:30 – 3:20 PM	Global Vehicle and Organized Crime <i>Liz Pia, W3 IRC</i>
3:20 – 3:30 PM	Closing Session

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Day 3: Specialized Fraud

9:30 – 9:40 AM	Opening Session
9:40 – 10:30 AM	Pet Insurance Fraud <i>John O'Shaughnessy, Crum & Forster</i> <i>Matt Sciabica, NICB</i>
10:30 – 10:45 AM	Break
10:45 – 11:35 AM	Catastrophe Fraud – Helene Clean Up <i>Ken Pedigo, NICB</i>
11:35 – 12:20 PM	Lunch & Learn – Predatory & Hostage Towing <i>Arron Cobb, USAA</i>
12:20 – 1:10 PM	Emerging Contractor Fraud Threats Panel Discussion <i>Cristian Duque, NJM Insurance Group</i> <i>Ken Wade, USAA</i> <i>Audrey Mehler, NICB</i>
1:10 – 1:25 PM	Break
1:25 – 2:15 PM	Game of Life Insurance Fraud <i>Brian Bilderback, Erie Insurance</i>
2:15 – 2:30 PM	Break
2:30 – 3:20 PM	Identity Theft & Synthetic Identities <i>Steve Lenderman, isolved</i>
3:20 – 3:30 PM	Closing Session