



NICB Medical Investigations Academy

The National Insurance Crime Bureau is pleased to announce the virtual Medical Investigations Academy. This training provides investigators in the insurance industry, law enforcement, and NICB the skills required to recognize and understand **basic** medical fraud and is intended for investigators **new** to medical fraud investigation.

[NICB recommends, but not required that attendees take the NICTA online course “Introduction to CPT Codes in Medical Billing Fraud”, as a prerequisite prior to attending the Medical Investigations Academy to be best prepared for, and gain the most from, the CPT Coding course offered at the medical academy. The online medical course is located on the National Insurance Crime Training Academy (NICTA) website: www.nicta.org]

Below are the program details, registration form including the agenda and course descriptions.

Date: August 10-12 & 17–19, 2021

Location: Virtual

Academy Eligibility: Eligibility for academy attendance is restricted to the direct (not contracted) employees of member companies. Additionally, NICB, government agencies and law enforcement are eligible to attend the academy on a space available basis if their current assignment involves the investigation of insurance crime.

Registration Cost: \$300.00 per student. Free to Prosecutors and Law Enforcement personnel (Limited space available) **Visit NICB.org to Register** **Registration closes at close of business on July 30, 2021.**

Agenda – All training classes will be conducted **Virtual**. Classes begin Tuesday, August 10, 2021 **10:00 am – 4:30 pm CST**.

Academy Hosting Site: The Medical Investigations Academy will be held on GoTo Webinar. Prior to the start of the Academy, links will be provided, via email, to the academy’s daily registration forms. These forms are necessary to attend the sessions.

If you do not receive a confirmation letter within 3 days of submitting your registration form, please email: jnettles@nicb.org

Cancellation Policy

Cancellations received before July 30, 2021 are fully refundable. Cancellations received after the start of the Academy, are not refundable. Registration is transferable if you are unable to attend the Academy. To transfer registration, contact learning@nicb.org.

NICB Medical Investigations Academy Course Descriptions

It's in the Details –Medical 101 A basic overview of Medical Insurance Fraud. Putting together the details while learning from past experiences. This course will discuss medical fraud schemes and look at a case example or two of past investigative victories.

Medical Billing Forms/CPT Coding & HCPCS & DME – This course explains how CPT codes are used and what they mean. CPT is defined and why it's important to know which CPT codes were billed when evaluating a case. It covers evaluation and management and the key components in selecting the appropriate level of an E/M service, code modifiers, and treatment. It explains the difference between HCPCS and CPT codes. Example of HCPCS codes for durable medical equipment, spinal injections and trauma team activation will be explained.

Therapy & Delegation of Authority, Part 1 This presentation begins with the education and licensure requirements for the Chiropractic Doctorate degree. The attendee will gain insight into the preparedness of the chiropractic graduate and the modest understanding of diagnosis coding, treatment coding, documentation and medical compliance. This course will review the purpose, goals and documentation requirements for the common therapy modalities such as traction, electric muscle stimulation and ultrasound. The attendee will learn the purpose, goals and documentation requirements for common physical medicine procedures such a chiropractic manipulation, rehab exercises and neuromuscular reeducation. The presentation will compare and discuss the difference between therapy modalities, therapy procedures and pain management. Chiropractic State Boards and their respective State Administrative Codes publish rules of practice that include “delegation of authority”. This course will review delegation of authority as it applies to the fraud case presented in Part 2. Examples of treatment plans, treatment goals, and SOAP notes will prepare the attendee to follow Dr. Stolar’s forensic audit of the fraud case presented in Part 2.

Therapy & Delegation of Authority, Part 2 – Part 2 begins by introducing the indictment regarding a multi-state \$27,000,000 fraud case investigated by the NICB and prosecuted by the Department of Justice in Houston (4 week trial October 2016). Dr. Stolar dissects the treatment plans, treatment notes and issues regarding the delegation of authority as they apply to this fraud case and introduced in Part 1. The attendee will see how the information presented in Part 1 was successfully applied resulting in a conviction on all counts of healthcare fraud and money laundering.

Medical Investigation Legal Overview – This presentation covers common types of claims involving medical fraud, what indicators to look for in medical cases and important steps to take. Legal procedures will be discussed; state rules, typical cases, criminal prosecution, recent initiatives, criminal charges and affirmative civil causes of action.

DME Overview & Case Study – This course will cover several examples of the most common durable medical equipment. DME trends and schemes will be discussed and how DME fraud continues to be a significant for of insurance fraud. The student will be able to describe areas of potential fraud with DME and to know what equipment is being billed and supplied. This Durable Medical Equipment case study outlines an example of a DME case

Abuse vs. Fraud – Proving Intent in Medical Treatment & Billing Cases – So you’ve identified unnecessary services, upcoding, miscoded services and/or discrepancies between the billing records and treatment notes. Now what? In this course, attendees will be introduced to medical fraud investigation beyond red flag identification to distinguish between abuse and fraud. Emphasis will be on various methods of proving intent in some of the most common treatment and billing schemes.

Opioids, Marijuana and Neurobiology of Addiction – With opioid overdose deaths on the rise again, understanding the reasons why some people become addicted, how they are likely to behave, and the complex issues of legalized marijuana and CBD on our society are becoming important.

Diagnostic Testing – Live Nerve Conduction and EMG Demonstration – This course identifies and describes some common diagnostic tests billed by medical professionals. It covers who can perform tests, the purpose, how they are performed, and how they can be abused. Case examples are also provided. A live nerve conduction and EMG will be demonstrated by a MD.

Compound Drugs and Drug Diversion – Drug diversion will be defined, the impact of drug diversion will also be examined and discussed.

Prescription drug abuse, related crimes, case strategies and a case study will be examined. Class discussion on current trends regionally and future possible actions to reduce the epidemic will also be discussed

Dissecting the Physical Therapy Record- In this course the topics discussed will be, S.O.A.P. notes, billing sheets, the elements of a medical bill, explanation of benefits and explanation of reimbursement. Each one of these topics will be presented in detail and case studies will be used to provide examples seen in the industry.

Chiropractic Made Simple – This course was designed as training for investigators and claims personnel to be trained in the basics of Chiropractic Fraud Identification and Investigation. Upon completion, attendees will have a basic understanding of chiropractic/medical fraud & abuse trends in the insurance industry. They will have a basic understanding of how to identify chiropractic/medical fraud & abuse. In addition, attendees will be able to conduct basic reviews of chiropractic/medical documentation in line with billings and will be able to identify questionable claims through red flag classifications and indicators.

Clinic Inspections – This course outlines how to prepare, conduct, and conclude a clinic inspection from beginning to end. Actual case examples will be utilized to demonstrate the various stages of the inspection process.

The Right Search - This course begins with a detailed, step-by-step instruction on how to navigate the NICB website. It provides information about NICB and the many services offered to insurers, law enforcement agencies, and representatives of the public to prevent and combat insurance fraud through data analytics, investigations, training, legislative advocacy and public awareness. Internet searching is also covered in-depth by providing useful information on how to find hidden sites deep within the web to aid with investigations.