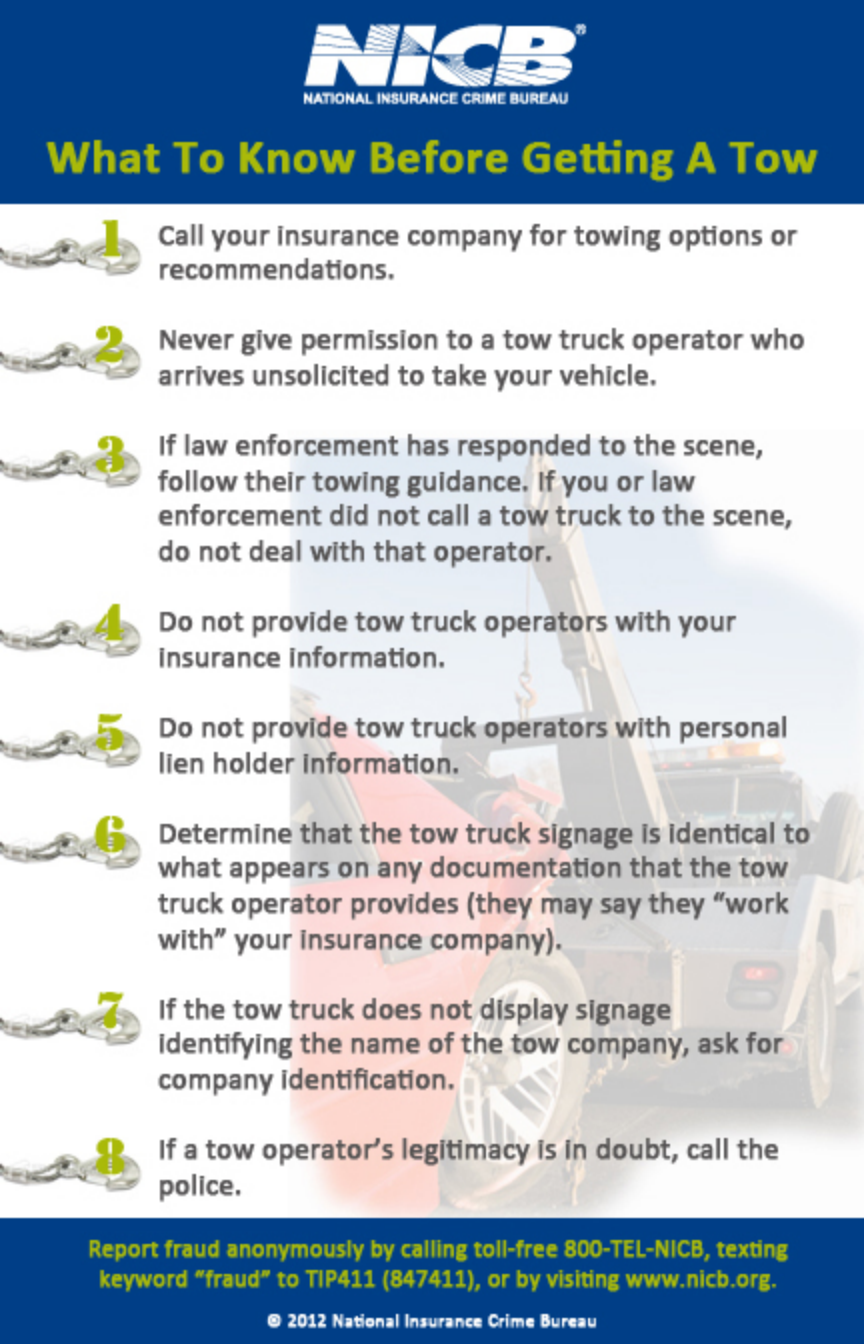










## What To Know Before Getting A Tow

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-  **1** Call your insurance company for towing options or recommendations.
  -  **2** Never give permission to a tow truck operator who arrives unsolicited to take your vehicle.
  -  **3** If law enforcement has responded to the scene, follow their towing guidance. If you or law enforcement did not call a tow truck to the scene, do not deal with that operator.
  -  **4** Do not provide tow truck operators with your insurance information.
  -  **5** Do not provide tow truck operators with personal lien holder information.
  -  **6** Determine that the tow truck signage is identical to what appears on any documentation that the tow truck operator provides (they may say they “work with” your insurance company).
  -  **7** If the tow truck does not display signage identifying the name of the tow company, ask for company identification.
  -  **8** If a tow operator’s legitimacy is in doubt, call the police.

Report fraud anonymously by calling toll-free 800-TEL-NICB, texting keyword “fraud” to TIP411 (847411), or by visiting [www.nicb.org](http://www.nicb.org).